CMS Net

Errors and Alerts Messages



use only.

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TRANSACTION/FILE DATA COMPATABILITY EDITS - 2000 THROUGH 3999

Overview

Below is a list of messages detailing the number, message title and directive to resolve errors or alerts.

2000 MEDS ID NOT ON FILE

REJECT

If the MEDS-ID is submitted on the transaction, it must match a MEDS-ID known to MEDS.

ACTION: Correct the MEDS-ID and re-submit the transaction.

2003 MEDS-ID/BIRTHDATE CONFLICT

REJECT

ACTION:

2004 ICT- COUNTY CODE SAME AS COUNTY CODE ON FILE

REJECT

An inter-county transfer (ICT) was attempted, but the COUNTY code on the transaction was the same as the County Code on the MEDS file.

<u>ACTION</u>: Check to see if the right TRANSACTION code and/or ELIG-INFO-EFF-DATE were used. Request a MEDS inquiry to determine if an ICT has already been accomplished by another transaction. Determine appropriate change and resubmit the transaction.

2005 TRANSACTION COUNTY-ID DOES NOT MATCH MEDS URGENT

The COUNTY-ID on the transaction does not match the current COUNTY-ID on the MEDS file.

<u>ACTION</u>: Request a MEDS inquiry and compare the transaction information to the information on the MEDS file. Correct the COUNTY-ID and resubmit the transaction.

2006 <u>COUNTY OR AID CODE DOES NOT MATCH MEDS</u>

REJECT

Either the COUNTY or AID-CODE on the transaction does not match the COUNTY or AID-CODE on MEDS for the current month.

ACTION: Correct the COUNTY and/or AID-CODE and resubmit the transaction.

2007 <u>COUNTY ID NOT ON FILE</u>

REJECT

The COUNTY-ID on the transaction is not currently known to MEDS and does not match any pending COUNTY-ID on file.

ACTION: Request a MEDS inquiry and compare the transaction COUNTY-ID to the COUNTY-ID on file. Be alert to conflicts in person numbers, incorrect AID-CODES, BIRTHDATE and MEDS-ID. Correct COUNTY-ID and/or other fields, as needed and resubmit the transaction.

2011 TRANS COUNTY/AID CODE DOES N' 1 N 'CH FII' REJECT COUNTY/AID

The COUNTY and/or AID-CODE submitted on the transaction does not match the COUNTY and/or AID-CODE on the MEDS file for the months covered by the transaction.

ACTION: Determine the correct COUNTY and/or AID-CODE and resubmit the transaction.

2012 TRANS COUNTY CODE DIFFERENT THAN COUNTY CODE REJECT ON FILE

The COUNTY code on the transaction is not the COUNTY code on MEDS for the month covered by the transaction.

ACTION: Correct the COUNTY code and/or months covered by the transaction and resubmit.

2015 RECIPIENT ALREADY ACTIVE IN REQUESTING COUNTY URGENT

An add transaction was submitted to MEDS/CDB but rejected because there is an active record already on MEDS. The ESAC used was invalid for a recipient who is already active on MEDS for the month covered by the transaction. Refer to Appendix B (DED) for acceptable input values for ESAC.

ACTION: Correct the ESAC and resubmit the transaction.

2016 ESAC/COUNTY CODE/ELIGIBILITY STATUS CONFLICT REJECT

The transaction submitted indicated the person was active on the MEDS Network but the transaction COUNTY-CD does not match the COUNTY-CD on MEDS for the month(s) covered by the transaction.

<u>ACTION</u>: Request a MEDS inquiry, compare the transaction information against the MEDS information. Correct the ESAC, ELIG-INFO-EFF-DATE, TERM DATE and/or COUNTY-ID and resubmit the transaction.

2017 <u>IPT OR OTHER ACTIVE CLIENT CHANGE - RECIPIENT NOT</u> *URGENT* <u>ACTIVE</u>

The ESAC submitted on the transaction indicated an Inter/Intra program transfer, but the recipient was not active on MEDS for part or all of the time period covered by the transaction or for the month immediately prior to the ELIG-INFO-EFF-DATE.

ACTION: Correct the ESAC and/or ELIG-INFO-EFF-DATE and resubmit the transaction.

2018 COUNTY ID CHANGE - RECIPIENT NOT ACTIVE

REJECT

The ESAC submitted on the transaction indicates a COUNTY-ID change, but the recipient was not active on MEDS for all the months covered by the transaction.

<u>ACTION</u>: Correct the ESAC, ELIG-INFO-EFF-DATE and/or COUNTY-CODE and resubmit the transaction.

2019 COUNTY ID CHANGE - RECIPIENT NOT ACTIVE IN PRIOR MOS. ACCEPT

The ESAC submitted on the transaction indicates a County ID change, but the recipient is not active on MEDS for all prior months covered by the transaction.

ACTION: Submit a new transaction if needed.

2020 RECIPIENT NOT ACTIVE ON MEDS

REJECT

The ESAC submitted on the transaction indicates a hold or release hold, but the recipient is not active on MEDS for all months covered by the transaction.

ACTION: Correct and resubmit the transaction if needed.

2021 TRANSACTION COUNTY ID DOES NOT MATCH PENDING REJECT COUNTY ID

The ESAC submitted on the transaction indicates confirmation of a pending change or a release hold, but the transaction County ID does not match the pending County ID.

ACTION: Correct and resubmit the transaction if needed.

2022 <u>ICT - RECIPIENT NOT ACTIVE IN ANOTHER COUNTY</u> URGENT

The recipient does not show eligibility on MEDS in the month immediately prior to the effective date of the EW05. An EW05 is appropriate only when recipient eligibility is continuous, when there is no break in eligibility between the last month in the old county and the effective date of the EW05.

ACTION: Verify that the MEDS-ID and the effective date were entered correctly. If not, correct and resubmit. If they are correct, do a MEDS inquiry to verify the eligibility information on MEDS. If MEDS does not show eligibility in the month prior to the correct effective date in your county, resubmit your update using an EW20 Add Transaction

2024 <u>ID CARD REQUESTED FOR INELIGIBLE MONTH</u>

REJECT

Recipient is not eligible on file for the VALID-MMYY of the transaction.

ACTION: Correct the VALID-MMYY and resubmit the transaction.

2030 <u>BUY-IN ELIGIBLE-CONTACT BUY-IN FOR HIC-NO CORRECTION</u> ACCEPT

If Medicare has been bought in by the State, the county may not change the HIC number. The Medicare code on the file in this case will be "2" for Medicare Part B.

<u>ACTION</u>: Request a MEDS inquiry and review the transaction information against the file information. If a wrong HIC-NO was used on the transaction, correct and resubmit. If the HIC-NO is incorrect on the MEDS file, submit a DHS 6166 form to the Medicare Buy-In Unit requesting correction.

2031 <u>MEDS-ID CHANGE NOT PERMITTED FOR VALIDATED SSAN</u> *REJECT*

The MEDS-ID (SSN) on MEDS has been validated by SSA as belonging to this recipient and may not be changed by your county.

<u>ACTION</u>: If there is proof that this is not the SSN for this recipient, refer the recipient to the local Social Security Administration Office for verification with an MC194 form. When the MC194 is returned, contact your MEDS Network Liaison in the Department of Health Services, Eligibility Branch.

2032 <u>SSAN-VER CHANGE NOT PERMITTED FOR VALIDATED SSAN</u> ACCEPT

The SSN-VER code on MEDS indicates that this SSN has been validated by SSA. The SSN-VER code cannot be changed by a county transaction when the SSN has been validated.

ACTION: None.

2037 <u>4 MONTH CONTINUING ELIGIBILITY PERIOD EXCEEDS</u> *REJECT* <u>4 MONTHS</u>

A transaction was submitted with a PRE/POST code or AID-CODE indicating four months continuing eligibility. The transaction attempted to establish a continuing period of more than four months based on the information on MEDS and the transaction.

ACTION: Correct and resubmit the transaction.

FUTURE ID CARD REQUESTED

REJECT

The VALID-MMYY of the ID card request is future to MEDS Current MMYY.

<u>ACTION</u>: Correct the VALID-MMYY and resubmit the transaction. (there is a note that says EW15 generating change is turned off but OC30 still gets message).

2046 <u>SDX/COUNTY CONFLICT - RECORD UNDER FEDERAL</u> *REJECT* <u>CONTROL</u>

The recipient is currently an SSI/SSP eligible and the governmental responsibility code indicates that the record is under federal control. Only an EW55 transaction can be used to update this record.

ACTION: Resubmit the change using another transaction if appropriate.

2048 SHARE OF COST MISSING

REJECT

The NEW-AID-CD submitted on the transaction indicated a SOC Aid Code, but there is no share of cost on MEDS or the transaction.

ACTION: Correct the AID-CODE and/or SOC and resubmit the transaction.

2060 INCOMPLETE ADDRESS ON TRANSACTION

*ACTION

All three lines of the address must be completed (ADDRESS-LINE2, CITY/STATE, ZIP-CODE). Although this is a non-fatal error, a valid address could not be entered on the file and no Medi-Cal card was mailed.

ACTION: Correct the ADDRESS field and resubmit the transaction.

2062 <u>INVALID HIST CHANGE-FEDERAL TO NON-FEDERAL AID</u> CODE*REJECT*

The AID-CODE submitted on the transaction is a non-federal Aid Code, but the Aid Code on MEDS is a federal aid code. AID-CODE cannot be changed from a federal aid code to a non-federal aid code when Medi-Cal benefits have been certified for the month.

ACTION: Correct the AID-CODE and resubmit the transaction.

2063 <u>INVALID HISTORY CHANGE - NON-SOC TO SOC AID</u>

The AID-CODE submitted on the transaction is a Share of Cost aid code but the aid code on MEDS is a non-Share of Cost aid code. Aid code cannot be changed from a non-Share of Cost aid code to a Share of Cost aid code when Medi-Cal benefits have been certified for the month.

ACTION: Correct and resubmit the transaction.

Continued on next page

REJECT

2064 <u>INVALID HISTORY CHANGE - ELIG TO INELIGIBLE STATUS</u> *REJECT*

The transaction ESAC is attempting to change the file eligibility status from eligible to ineligible for a month in which Medi-Cal benefits have already been certified. The certification date cannot be changed by the county.

ACTION: Correct and resubmit the transaction.

RECIPIENT NOT CURRENTLY IN HOLD STATUS

REJECT

The eligibility status action code submitted on the transaction indicated a hold release, but the MEDS file does not indicate the recipient is in hold status.

ACTION: Correct and resubmit the transaction.

2072 <u>INAPPROPRIATE NEGATIVE ACTION UPDATE TO ELIGIBLE</u> URGENT

ACTION:

2074 FUTURE MONTH TERMINATION

REJECT

The TERM-DATE on an add transaction may not be greater than MEDS current month/year unless the AID-CODE or PRE/POST code indicates continuing (post) eligibility.

ACTION: Correct TERM-DATE, AID-CODE and/or PRE/POST and resubmit the transaction.

2078 RECIPIENT ALREADY ACTIVE IN ANOTHER COUNTY URGENT

An EW20 add transaction has been submitted for a recipient who is already active in another county for part or all of the time period covered by the transaction.

<u>ACTION</u>: Verify that the COUNTY-ID on the error message is the same COUNTY-ID on the Intercounty Transfer papers. An EW05 may need to be done to transfer recipient to new county. Correct and resubmit the transaction.

2082 INVALID MEDS-ID CHANGE - NEW MEDS-ID ALREADY IN USE REJECT

A transaction was submitted to add or change a MEDS-ID, but the new MEDS-ID matches a MEDS-ID already on the MEDS file.

ACTION: Determine the correct MEDS-ID via an inquiry. Resubmit the transaction with the corrected data if appropriate.

2086 <u>COUNTY ID CHANGE - AID CODE UNMATCHED</u> *REJECT* FOR ALL MONTHS

The AID-CODE submitted on the transaction does not match the AID-CODE on the MEDS file for the months covered by the transaction.

ACTION: Correct the AID-CODE and/or VALID-MMYY and resubmit the transaction.

2088 <u>MEDI-CAL ID CARD NOT MAILED - NO VALID</u> ADDRESS ON MEDS

REJECT**

A county card request transaction (EW15 or EW45) was submitted with "MEDS" in the CARD-ISSUE-LOCATION and there was no valid MAIL-TO-ADDRESS for the recipient on MEDS.

ACTION: Correct ADDRESS and resubmit a card request.

2090 ONLY MONTH OF EFF DATE UPDATED - NOT MEDS CURRENT MONTH

ACCEPT

A transaction was submitted with current month data, but the ELIG-INFO-EFF-DATE was one month prior to the current month on MEDS. When the MEDS current month information (i.e., SOC-AMT, ELIG-STATUS, etc.) was compared to the month of the ELIG-INFO-EFF-DATE, the information was not compatible (i.e., a hold and active ELIG-STATUS). Only the month of the ELIG-INFO-EFF-DATE was updated.

<u>ACTION</u>: Request a MEDS inquiry to determine if the current information on MEDS is correct. If necessary, submit a correcting transaction.

2092 MINOR CONSENT RECORD CANNOT USE SSAN FOR MEDS-ID REJECT

A transaction has been submitted attempting to change the pseudo MEDS ID of a restricted minor consent record to a real SSN. This is not an allowable change. Confidentiality would be violated.

ACTION: None required.			

2094 CHANGE FROM LTC SOC TO MC-177 SOC NOT PERMITTED REJECT

A transaction was submitted to change a long-term-care share of cost recipient to an uncertified share of cost recipient after benefits had been certified.

ACTION: If the transaction should have been applied to the upcoming month, submit a transaction to establish future share of cost eligibility. If the recipient has changed to share of cost as a result of having left a long-term-care facility during a month and has met the reduced share of cost, an EW15 may be used to change the recipient from LTC share-of-cost to a regular share of cost.

2099 MIA AID CODE ONLY VALID FOR CONTRACT BACK COUNTIES REJECT

Only counties that have contracted back with the State for administrative services under the County Medical Services Program (CMSP) can use MIA AID-CODES for eligibility after December 1982.

ACTION: Depends on the status of your county.

2101 MEDS STATUS IS HOLD BY COUNTY-RECON ADD DID REJECT NOT UDPATE

The MEDS Reconciliation match indicated that the recipient was eligible on the county file but not on MEDS and an EW20 add transaction was generated. However, since this recipient is in a MEDS hold status placed by a county action, the MEDS information was not updated.

<u>ACTION</u>: Review county records to determine whether the recipient should be eligible or in a hold status. If appropriate, submit a correcting action.

2108 BIRTHDATE CHANGE OUTSIDE RANGE FOR VALIDATED SSAN REJECT

Since this SSN has been validated by SSA as belonging to this recipient, the birthdate may not be changed outside the acceptable edit range. Acceptable birthdate changes are as follows:

- 1. as long as the last two digits of year remain the same, month, day and century can be changed, or,
- 2. as long as the month remains the same, day and century can be changed and year can be changed by plus or minus one year.

<u>ACTION</u>: If there is proof that the MEDS birthdate is not the correct birthdate for this recipient, refer the recipient to SSA with an MC194 to verify correct birthdate. Send a copy to your State MEDS Network Liaison. Your liaison will contact you on how to change the BIRTHDATE on MEDS.



2124 <u>TOO MANY ACTIVE SEGMENTS TO COMBINE</u> -TERMINATIONS NEEDED

URGENT

Both records identified on an EW11 are active records. At least one record must be inactive, which means, no pending eligibility information and a current eligibility status of 999, or, a termination date that is not a future date.

<u>ACTION</u>: Request MEDS inquiries on both records to obtain current status information. Submit an update as needed to change one record to an inactive status. Recheck the record to verify the inactive status and then resubmit the EW11.

2125 PREVIOUSLY FROZEN RECORD NOT APPROPRIATE FOR EW11REJECT

The MEDS-ID displayed with this message belongs to a frozen record. It is inappropriate to request that a record be linked to a frozen record. Any requests to link additional records should use the MEDS-ID of the ongoing record associated with this frozen record

ACTION: Do an inquiry using the County ID to locate the ongoing record and, if appropriate, resubmit the EW11 using the ongoing MEDS-ID as the MEDS-ID TO-BE-USED.

2126 <u>EW11 USE NOT YET AVAILABLE FOR MINOR CONSENT</u> *RECIPIENTS REJECT*

The MEDS-ID displayed with this message belongs to a record that contains RESTRICTION information indicating that the recipient is a minor consent recipient. The logic necessary to allow the EW11 to link minor consent records is not yet available.

<u>ACTION</u>: You may wish to keep track of these records. This logic is planned to be added in the future, at which time these records could be consolidated.

2127 <u>EW11 ATTEMPTED TO CHANGE SSN OF AN SSI/SSP</u> *REJECT* RECIPIENT

The MEDS-ID entered in the CURRENTLY USED MEDS-ID field on an EW11 belongs to a MEDS record identified as an active SSI/SSP recipient. Identification of the SSI/SSP MEDS-ID as CURRENTLY USED would have caused the SSI/SSP MEDS-ID to be changed to the MEDS-ID identified in the MEDS-ID TO-BE-USED field. The EW11 was rejected because the SSN of an active SSI/SSP recipient may not be changed.

<u>ACTION</u>: If the MEDS-ID on the active SSI/SSP record is the correct SSN and the two records should be linked, resubmit the EW11 with the SSI/SSP record identified as the MEDS-ID TO-BE-USED. If you have information indicating that the SSN on the active SSI/SSP record is incorrect, contact your MEDS Network Liaison in Medi-Cal eligibility branch.

2128 MEDS-ID CHANGE NOT ALLOWED ON FROZEN RECORDS REJECT

The MEDS-ID entered on an EW10 or FX10 transaction as the CURRENT MEDS-ID belongs to a record that is identified as a frozen record. It is inappropriate to request that a MEDS-ID on a frozen record be changed. Any current update should be made to the ongoing record associated with this frozen record.

ACTION: Verify that the MEDS-ID was entered correctly. If not, correct and resubmit the transaction. If it was entered correctly, do an inquiry using the County ID to locate the ongoing record. If appropriate, resubmit the EW10 or FX10, entering the ongoing MEDS-ID in the CURRENT MEDS-ID field.

2129 NO NEW ELIGIBILITY ALLOWED ON EW11 FROZEN RECORDS REJECT

The transaction attempted to establish eligibility for an inactive month or to change the termination date to a future date on a MEDS record that has been frozen.

<u>ACTION</u>: Do an inquiry using the MEDS-ID to verify the status information on the frozen record. If there were errors in the transaction month(s) or termination date, correct and resubmit the transaction. If the month(s) on the transaction were correct and the frozen record is inactive for those months, then the ongoing record should be updated. Do an inquiry using the County ID to locate the ongoing MEDS-ID and resubmit the transaction using the ongoing MEDS-ID.

2130 <u>DECEASED PER MEDS - CONTACT YOUR MEDS LIAISON</u> *URGENT*

The MEDS record indicates that this recipient is deceased. No FX transactions are allowed. The only EW transactions allowed against a MEDS record for a deceased recipient are EW15s, EW45s, EW50s and EW55s.

<u>ACTION</u>: If you have information indicating that this recipient is not deceased, contact your state MEDS Network Liaison in DHS, MEB. They can correct the MEDS record as needed.

2133 PICKLE UPDATE INAPPROPRIATE - RECIPIENT IS ACTIVE REJECT

SSI

ACTION:

2134 <u>COUNTY CANNOT DROP PICKLE WHEN MEDS PICKLE</u> *REJECT*TYPE IS COLA

ACTION:

2135	EW60 COUNTY CHANGE NOT ALLOWED - MEDS	REJECT
	RECORD IS ACTIVE	
	ACTION:	
2136	RECIPIENT IS ACTIVE MEDI-CAL EW60 REPORTED DECEASED	REJECT
	ACTION:	
2137	MEDS SHOWED IMMEDIATE NEED SSI PRIOR TO PICKLE UPDATE	ALERT
	ACTION:	
2138	TERMINATION DATE MORE THAN 8 MONTHS PRIOR TO CURRENT	REJECT
	ACTION:	
2139	DEATH-DATE CANNOT BE LATER THAN MEDS CUR MONTH/YEAR	REJECT
	ACTION:	
2144	SPECIAL PROGRAM ELIG INAPPROPRIATE - FULL	URGENT
	SCOPE MEDI-CAL	
	ACTION:	

2145	SYSTEM PROBLEM - CALL YOUR MEDI-CAL ELIGIBILITY LIAISON	URGENT
2147	ACTION: MEDICARE ELIGIBLE - HIC-NO CAN BE CORRECTED, REMOVED ACTION:	ACCEPT
2148	INAPPROPRIATE UPDATE TO FROZEN MEDS	*ACTION
2149	ACTION: EW11 RECORDS MAY NOT CONTAIN TWO DIFFERENT THIC-NOS	URGENT
2150	ACTION: MEDS HAS EDWARDS ELIGIBILITY - RECON ADD DID NOT UPDATE	URGENT
2151	ACTION: OHC CHANGE TO COST AVOIDANCE INVALID A FOR ELIGIBLE MONTH	*ACTION

A transaction was submitted to change the Other Health Coverage to cost avoidance for the eligible month.

ACTION: Correct the entry and resubmit the transaction.

2153 <u>CRITICAL FIELD DISCREPANCIES - RECON UPDATE</u> <u>ALERT</u> <u>GENERATED</u>

A mismatch has occurred in OTH-COV, LTC and share of cost during the reconciliation process. The record has been updated.

ACTION:

2154 <u>CRITICAL FIELD DISCREPANCIES - NO RECON UPDATE</u> ALERT GENERATED

A mismatch has occurred in OTH-COV, LTC and/or SOC during the reconciliation process. The record was not updated.

ACTION:

2155 <u>REFUGEE/ALIEN INFORMATION INCOMPLETE</u> *ACTION OR NCONSISTENT

The MEDS AID-CODE was 01, 02 or 08 but the Refugee/Alien Indicator was not 0 or 9.

<u>ACTION</u>: Correct the AID-CODE or Refugee/Alien Indicator and resubmit the transaction.

2158 TRANS MINOR CONSENT CONFLICTS WITH MEDS MINOR CONSENT *ACTION

ACTION:

2159	INAPPROPRIATE UPDATE TO MEDS MINOR CONSENT RECORD *ACTION
2160	ACTION: RESTRICTION ACCEPTABLE ONLY WHEN NO PRIOR URGENT ELIGIBILITY
2161	ACTION: CURRENT RESTRICTION UPDATED - RESTRICTION CHANGE ALERT PENDING
2162	ACTION: RESTRICTION NOT UPDATED - MEDS RESTRICTION HAS ACCEPT PRIORITY
2163	ACTION: ADD TRANS DOES NOT CONTAIN CLIENT NUMBER-CIN005 HOTLINE ERROR
2166	ACTION: MEDICARE AID-CODE REQUIRES APPROPRIATE HIC-NO URGENT ACTION:

2168 <u>ABAWD NOT UPDATED - CLIENT ALREADY</u> *ACTION <u>ABAWD</u>

The transaction has ABAWD indicator "O" and MEDS has ABAWD indicator "1"; or the transaction and MEDS both have ABAWD indicator "1", but the transaction ABAWD effective date does not equal the MEDS ABAWD effective date.

<u>ACTION</u>: The transaction is accepted without applying the transaction ABAWD information. County should review ABAWD and client data.

2169 ABAWD NOT UPDATED - CONTRADICTORY ABAWD DATA URGENT

The transaction has an ABAWD effective date, but the ABAWD indicator = "0" or isn't present.

<u>ACTION</u>: The transaction is accepted without applying the transaction ABAWD information. The county should review ABAWD and client data.

2170 <u>ABAWD NOT UPDATED - AGE AT ABAWD-DATE INDICATES</u> *URGENT* <u>AGE EXEMPT</u>

The client's age was under 18 or greater than or equal to 50 when calculated using the transaction ABAWD effective date.

<u>ACTION</u>: The transaction is accepted without applying the transaction ABAWD information. County should review ABAWD and client data.

2171 <u>ABAWD-STATUS INAPPROPRIATE WITHOUT FOOD STAMP</u> *ACTION ELIGIBILITY

ACTION:

2172 <u>ABAWD-STATUS INAPPROPRIATE - CLIENT NOT ABAWD</u>

URGENT PER MEDS

ACTION:

2173 <u>MEDS ABAWD-STATUS CANNOT BE CHANGED BY THIS</u> *ACTION

ACTION:

TRANSACTION

2174 NOA-DATE REPORTED - NO DENIAL-DATE ON *ACTION
TRANSACTION OR MEDS

ACTION:

2175 OHC NOT UPDATED - MEDS OHC SOURCE HAS PRIORITY ALERT

The Health Insurance Unit submitted a transaction to change the OHC code on a case that had an OHC source code. This code cannot be updated except by HIU.

ACTION: Contact the Health Insurance Unit for assistance.

2176 NO CLIENT DATA UPDATED DUE TO HIGHER PRIORITY/LATER ALERT ELIG

This message is generated on an EW55 transaction when MEDS has a governmental responsibility code other than 2 and has current or ongoing eligibility other than SSI/SSP.

ACTION: Determine whether the update requested is still needed and, if so, coordinate with the worker responsible for the active case to make the correction to MEDS.

2177 <u>LIMITED CLIENT UPDATE DUE TO HIGHER</u> PRIORITY/LATER ELIG

ALERT

The transaction reported changes to client information. However, due to later or higher priority eligibility on MEDS, only limited fields from the transaction updated MEDS. See Update edits for details on MEDS limited update criteria. This message is issued only when the transaction was associated with a current or ongoing active status or issuance of a BIC was requested in conjunction with the update of client information.

ACTION: Review MEDS information to determine what information was updated and if other information still needs to be updated, coordinate with the worker responsible for the higher priority or later active case to make the correction to MEDS.

2178 BIRTHDATE NOT UPDATED DUE TO HIGHEP PRIORITY/LATER ELIG

*ACTION

This is a warning message indicating that the MEDS BIRTHDATE was not updated due to MEDS update priority logic.

ACTION: The county or state person who receives this alert should coordinate with the agency that has update priority to get the birthdate corrected on their records. That update should trigger a MEDS update to correct the MEDS information. If the record is active SSI/SSP, an EW55 can be used to correct MEDS information.

2179 OHC NOT UPDATED - CONTACT DHS TPL FOR OHC CHANGE *ACTION

ACTION:

2181 MEDS-ID NOT UPDATED DUE TO HIGERER PRIORITY/LATER ELIG

*ACTION

This is a fatal error message indicating that the MEDS-ID was not updated due to MEDS update priority logic.

<u>ACTION:</u> The county or state person who receives this alert should coordinate with the agency that has update priority to get the MEDS-ID corrected on their records. That update should trigger a MEDS update to correct the MEDS information.

2182 <u>INSUFFICIENT RECIPIENT DATA TO BUILD NEW MEDS</u> URGENT RECORD

The transaction did not contain name and/or sex and no existing MEDS record was found for this client.

<u>ACTION:</u> Review county records to determine whether the client identification information reported on the transaction is correct. Check MEDS to determine whether there has been a MEDS-ID change which resulted in MEDS not finding an existing record. Submit updates as needed to correct MEDS.

2183 <u>INCOMPLETE ADDRESS ON TRANSACTION - NO ID</u> CARD MAILED

*ACTION

A transaction requesting issuance of a Beneficiary identification Card had an incomplete address. If an address field submitted on the input transaction contained an invalid character, that field will have been removed from the transaction which could then generate this message. If that happened, there will be another message which will display the field as entered on the original transaction. Since the address on MEDS was not updated, no ID Card was requested.

<u>ACTION:</u> Determine whether this message resulted from an invalid character in an address field or from a missing address field. Refer to the Data Element Dictionary for more information on reporting requirements for the displayed data elements. Submit updates as needed to correct MEDS.

2184 EFFECTIVE DATE ADJUSTED DUE TO ELIGIBILITY C FLICT ALERT

This alert is issued to advise county staff that MEDS changed the effective date on their transaction. The client's MEDS record showed conflicting eligibility for the time period covered by the transaction so the effective date was adjusted forward one month past the conflicting month in order to try to post the requested change. In most cases this adjustment should allow MEDS to post the update. Sometimes this message will be accompanied by another message indicating that MEDS was unable to post the update due to no matching County ID or qualifying eligibility found on MEDS after the effective date was adjusted.

ACTION:			4		
					Continued on next page

2185 <u>SPECIAL PROGRAM AID CODE INCOMPATIBLE WITH</u> *ACTION PRIMARY ELIG

The transaction reported pending or future eligibility which is incompatible with existing eligibility on MEDS. This message is issued when there is CHILD program eligibility and full scope no share of cost federal program eligibility for the same month.

ACTION: Check MEDS to determine if a later transaction updated MEDS to discontinue the conflicting eligibility. If not, review county records to determine which eligibility is the correct ongoing eligibility and submit updates as needed to terminate the inappropriate eligibility on MEDS.

2500 <u>VALID MMYY ENTERED NOT CURRENT MEDS,</u> <u>PENDING OR HISTORY</u>

A Medi-Cal ID Card was requested but the month of request is over 12 months ago or an inactive month.

<u>ACTION</u>: Correct VALID-MMYY and resubmit the transaction. If card is needed for a month more than 13 months prior use an EW50 to request.

2502 RECIPIENT IN HOLD STATUS

ALERT

This message is generated by MEDS anytime a recipient is placed in hold status due to a transaction error condition.

<u>ACTION</u>: Refer to the accompanying error message for corrective action. NOTE: Corrective action must be taken to drop future month hold or future Medi-Cal benefits will not be established and after two months MEDS will automatically discontinue this recipient.